

# Institutional Research

## Student Opinion Survey Results

### DCC's RATINGS AND CHANGES IN RATINGS WITH COMPARISON TO OTHER SUNY COMMUNITY COLLEGES

\*\*\* ONLINE ADMINISTRATION OF SURVEY IN 2019 \*\*\*

		DCC					Medium CC's					All SUNY CC's					
		2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	
<b>SECTION I</b>																	
<b>COLLEGE IMPRESSIONS</b>																	
1	If you could start over, would you choose to attend this college again?	n=394	4.15	3.88	4.30	4.24	-0.06	3.99	3.96	3.98	4.13	0.15	3.99	3.98	4.03	4.16	0.13
2	Before you enrolled, what was your impression of the quality of education at this college?	n=396	3.44	3.29	3.34	3.41	0.07	3.32	3.30	3.31	3.44	0.13	3.33	3.29	3.33	3.43	0.10
3	(Since you enrolled) what is your impression of the quality of education at this college?	n=396	3.98	3.73	3.98	3.88	-0.10	3.69	3.66	3.68	3.82	0.14	3.71	3.70	3.75	3.84	0.09
4	Has this college helped you meet the goals you came here to achieve?	n=393	na	3.93	4.17	4.13	-0.04	na	3.96	3.99	4.05	0.06	na	4.00	4.03	4.10	0.07
5	Comparing cost to the quality of education, is this college a good value?	n=395	na	4.61	4.64	4.56	-0.08	na	4.32	4.29	4.36	0.07	na	4.35	4.33	4.39	0.06
6	Has it been difficult to finance your college education?	n=395	na	2.41	2.59	2.59	0.00	na	2.62	2.61	2.71	0.10	na	2.56	2.62	2.72	0.10
7	How satisfied are you with this college overall?	n=396	4.16	3.97	4.13	4.08	-0.05	3.99	3.91	3.92	4.00	0.08	3.99	3.97	3.97	4.03	0.06
<b>SECTION II</b>																	
<b>COLLEGE SERVICES AND FACILITIES</b>																	
1	Availability of academic advisor	n=378	3.80	3.86	3.90	3.93	0.03	3.74	3.76	3.85	3.96	0.11	3.77	3.87	3.93	3.97	0.04
2	Availability of advising tools(such as Degree Works)	n=354	na	na	3.93	4.23	0.30	na	na	3.95	4.11	na	na	na	3.85	4.02	na
3	Information provided by academic advisor(s)	n=376	3.69	3.68	3.86	3.83	-0.03	3.70	3.69	3.79	3.89	0.10	3.74	3.80	3.85	3.88	0.03
4	Library resources and services	n=368	na	4.20	4.35	4.23	-0.12	na	4.14	4.18	4.28	0.10	na	4.18	4.21	4.27	0.06
	Library resources		4.13	na	na	na	na	4.01	na	na	na	na	4.04	na	na	na	na
	Library services		4.11	na	na	na	na	3.96	na	na	na	na	4.02	na	na	na	na
	Peer tutoring services		na	3.82	na	na	na	na	3.77	na	na	na	na	3.82	na	na	na
5	College tutoring services	n=265	3.75	3.71	4.18	4.15	-0.03	3.73	3.76	3.90	3.99	0.09	3.78	3.82	3.96	4.00	0.04
6	Computer/technology support services	n=317	3.80	3.91	4.16	4.12	-0.04	3.64	3.93	3.83	4.00	0.17	3.68	3.95	3.93	4.00	0.07
	Availability of on-line support services		na	4.14	3.96	na	na	na	4.11	3.64	na	na	na	4.10	3.72	na	na
7	College food services	n=286	3.43	2.97	2.92	3.09	0.17	3.17	3.19	3.15	3.25	0.10	3.20	3.21	3.18	3.24	0.06
8	Financial aid services (not the amount aid)	n=315	3.54	3.66	3.84	3.70	-0.14	3.71	3.73	3.78	3.88	0.10	3.70	3.77	3.79	3.81	0.02
9	Course registration process	n=394	3.70	3.79	4.00	3.96	-0.04	3.78	3.85	3.90	4.02	0.12	3.79	3.91	3.97	4.03	0.06
10	Billing and payment process	n=385	3.82	3.79	3.93	3.85	-0.08	3.75	3.81	3.77	3.89	0.12	3.75	3.84	3.81	3.86	0.05

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		DCC					Medium CC's					All SUNY CC's					
		2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	
11	College bookstore services	n=379	3.64	3.36	3.66	3.77	0.11	3.62	3.68	3.63	3.86	0.23	3.61	3.75	3.77	3.87	0.10
12	College security services	n=315	3.67	3.62	3.94	3.83	-0.11	3.59	3.70	3.76	4.00	0.24	3.60	3.70	3.80	3.91	0.11
13	Student health services	<i>combined as one</i> n=250	3.75	3.71	4.05	3.90	-0.15	3.59	3.62	3.68	3.86	0.18	3.61	3.65	3.75	3.84	0.09
14	Diversity, equality, and inclusion services	n=300	na	na	na	3.96		na	na	na	4.05		na	na	na	4.04	
15	Job search assistance (regardless of whether you found employment)	n=180	3.46	3.15	3.62	3.67	0.05	3.33	3.30	3.37	3.53	0.16	3.36	3.32	3.44	3.58	0.14
	Career planning services		3.68	3.52	3.84	na	na	3.44	3.44	3.49	na	na	3.49	3.51	3.58	na	na
16	Transfer planning assistance	n=225	3.59	3.59	3.70	3.75	0.05	3.45	3.45	3.55	3.64	0.09	3.48	3.55	3.60	3.65	0.05
17	Ease of transferring credit to this college	n=236	na	na	4.01	3.91	-0.10	na	na	3.69	3.82	na	na	na	3.77	3.85	na
	Access to financial aid services		na	3.82	na	na	na	na	3.77	na	na	na	na	3.84	na	na	na
18	Classroom facilities	n=392	4.12	3.81	4.07	3.95	-0.12	3.87	3.27	3.76	3.86	0.10	3.89	3.86	3.87	3.89	0.02
	Library facilities		4.18	4.10	na	na	na	3.96	3.99	na	na	na	4.00	4.06	na	na	na
19	Availability of computers when you need them	n=377	3.88	3.52	4.41	4.29	-0.12	3.66	3.71	3.97	4.20	0.23	3.69	3.80	4.09	4.25	0.16
20	Availability of study space	n=384	3.94	3.87	4.27	4.17	-0.10	3.68	3.80	3.95	4.09	0.14	3.74	3.87	4.02	4.16	0.14
21	Learning center facilities	n=302	3.91	3.88	4.30	4.18	-0.12	3.90	3.87	3.98	4.15	0.17	3.94	3.94	4.04	4.17	0.13
	Course-related laboratories (not including studios)		4.05	3.91	na	na	na	3.79	3.79	na	na	na	3.81	3.87	na	na	na
	Fine and performing arts studios (art, dance, film, music, theater)		3.84	3.87	na	na	na	3.65	3.70	na	na	na	3.66	3.69	na	na	na
22	Internet access including wireless	n=388	4.15	3.91	3.94	4.01	0.07	3.93	3.70	3.55	3.94	0.39	3.86	3.69	3.68	3.91	0.23
23	Athletic facilities	n=218	3.75	3.71	3.88	3.83	-0.05	3.51	3.73	3.68	3.80	0.12	3.61	3.76	3.73	3.76	0.03
24	Campus center/student union	n=214	3.66	3.60	3.80	3.70	-0.10	3.54	3.67	3.70	3.83	0.13	3.55	3.69	3.75	3.81	0.06
25	General condition of buildings and grounds	n=386	4.18	4.09	4.25	4.00	-0.25	3.73	3.75	3.78	3.93	0.15	3.81	3.84	3.89	3.93	0.04
26	Campus signage/finding your way around campus	n=393	na	na	na	4.21		na	na	na	4.11		na	na	na	4.09	
27	Parking facilities	n=370	2.80	2.80	3.67	3.58	-0.09	2.71	3.00	3.23	3.45	0.22	2.85	3.14	3.35	3.47	0.12
28	Availability of power sources for my technology	n=364	na	3.76	4.10	3.99	-0.11	na	3.58	3.67	3.89	0.22	na	3.66	3.77	3.91	0.14
	Availability of international learning opportunities( moved to sect III A)		na	na	3.56	na	na	na	na	3.55	na	na	na	na	3.59	na	na
	Availability of on-line courses (moved to section III A)		4.13	na	na	na	na	3.98	na	na	na	na	3.99	na	na	na	na
	Online ease of use		4.04	na	na	na	na	3.88	na	na	na	na	3.90	na	na	na	na

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#### SECTION III A

#### COLLEGE PROGRAMS and EXPERIENCES

##### Academic Experience

		DCC					Medium CC's					All SUNY CC's					
		2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	
1	Overall quality of instruction	n=373	4.08	3.96	4.18	4.07	-0.11	4.00	4.02	4.02	3.98	-0.04	4.01	4.05	4.07	4.02	-0.05
2	Availability of instructors outside of class	n=358	4.00	3.75	4.07	4.04	-0.03	3.78	3.83	3.88	3.94	0.06	3.82	3.88	3.93	3.95	0.02
3	Class size	n=375	4.07	3.88	4.25	4.16	-0.09	4.02	4.05	4.15	4.21	0.06	4.05	4.09	4.17	4.22	0.05
4	Availability of courses you need <i>(you want at times you can take them)</i>	n=374	3.41	3.30	3.50	3.71	0.21	3.37	3.37	3.48	3.82	0.34	3.42	3.46	3.56	3.85	0.29
	Availability of courses required for graduation		3.75	3.60	3.82	na	na	3.59	3.63	3.73	na	na	3.63	3.71	3.80	na	na
5	Availability of on-line courses	n=253	na	na	3.50	3.71	0.21	na	na	3.71	3.85	na	na	na	3.76	3.85	na
6	Availability of internships or other out-of-classroom learning experiences	n=178	3.31	3.31	3.49	3.55	0.06	3.29	3.45	3.47	3.64	0.17	3.33	3.46	3.52	3.63	0.11
7	Availability of Honors Opportunities (classes, projects, Phi Theta Kappa, etc.)	n=182	3.61	3.63	3.84	3.71	-0.13	3.48	3.60	3.71	3.81	0.10	3.53	3.65	3.73	3.81	0.08
	Placement in first English course		3.75	3.72	na	na	na	3.71	3.72	na	na	na	3.75	3.80	na	na	na
	Placement in first Mathematics course		3.52	3.52	na	na	na	3.59	3.56	na	na	na	3.60	3.67	na	na	na
	Quality of faculty academic advising		na	3.65	na	na	na	na	3.65	na	na	na	na	3.76	na	na	na
8	Availability of international learning opportunities	n=119	na	na	3.56	3.21	-0.35	na	na	3.55	3.52	-0.03	na	na	3.59	3.55	-0.04

##### College Information (printed or online)

9	College catalog	n=307	4.05	3.92	4.06	3.93	-0.13	3.89	3.78	3.74	3.88	0.14	3.92	3.85	3.86	3.92	0.06
10	Communication of college news/information to students	n=344	3.87	3.75	3.96	3.94	-0.02	3.61	3.70	3.77	3.91	0.14	3.67	3.74	3.81	3.91	0.10
11	College website ease of use	n=372	4.04	4.04	3.94	3.89	-0.05	3.88	3.92	3.93	4.05	0.12	3.92	3.93	3.95	4.03	0.08
12	Accuracy of information on college website	n=367	na	3.96	4.03	3.98	-0.05	na	3.91	3.94	4.03	0.09	na	3.96	3.97	4.02	0.05
13	Communication of student conduct rules and regulations	n=349	3.86	3.81	4.02	4.04	0.02	3.72	3.80	3.89	4.04	0.15	3.73	3.85	3.91	4.02	0.11

##### Student Life

14	Recreational and intramural programs	n=151	3.57	3.31	3.71	3.64	-0.07	3.42	3.48	3.52	3.65	0.13	3.47	3.49	3.56	3.63	0.07
15	College social activities	n=211	3.70	3.42	3.79	3.77	-0.02	3.47	3.51	3.58	3.73	0.15	3.51	3.53	3.61	3.72	0.11
16	Cultural programs (art, dance, film, music, theater)	n=185	3.76	3.53	3.84	3.99	0.15	3.51	3.56	3.63	3.77	0.14	3.52	3.52	3.61	3.73	0.12
17	New student orientation	n=218	3.77	3.61	3.86	3.76	-0.10	3.65	3.63	3.68	3.81	0.13	3.69	3.70	3.75	3.82	0.07

**DCC's RATINGS AND CHANGES IN RATINGS  
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			DCC					Medium CC's					All SUNY CC's					
			2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	
18	Health and wellness programs	<i>question in 2003</i>	n=205	3.81	3.59	3.82	3.84	0.02	3.63	3.57	3.71	3.82	0.11	3.62	3.60	3.72	3.80	0.08
19	Guest speakers outside of class		n=220	3.63	3.55	3.84	3.91	0.07	3.49	3.64	3.74	3.87	0.13	3.55	3.65	3.74	3.82	0.08
20	Campus clubs/activities		n=217	3.72	3.57	3.96	3.94	-0.02	3.53	3.56	3.69	3.79	0.10	3.55	3.60	3.70	3.78	0.08
21	Opportunities for community services		n=184	3.53	3.29	3.74	3.74	0.00	3.32	3.38	3.52	3.67	0.15	3.36	3.43	3.52	3.63	0.11
22	Student input in college policies/plans		n=220	3.35	3.10	3.56	3.50	-0.06	3.17	3.23	3.33	3.47	0.14	3.21	3.28	3.37	3.50	0.13
23	Student government		n=163	3.48	3.20	3.63	3.67	0.04	3.26	3.24	3.35	3.52	0.17	3.28	3.33	3.44	3.55	0.11
24	please mark "N/A" for this answer																	
25	Student Media (newspaper, radio station, blogs, etc.)		n=178	na	3.37	3.62	3.61	-0.01	na	3.39	3.49	3.55	0.06	na	3.43	3.52	3.57	0.05
	Student newspaper	<i>combined as one</i>		3.34	na	na	na	na	3.19	na	na	na	na	3.29	na	na	na	na
	Student radio station	<i>question in 2013</i>		na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
26	Opportunities for leadership development		n=174	na	3.23	3.69	3.51	-0.18	na	3.34	3.69	3.59	-0.10	na	3.41	3.54	3.59	0.05
<b>Campus Culture and Environment</b>																		
27	Campus acceptance of individual differences		n=336	4.05	3.96	4.21	4.04	-0.17	3.92	3.97	4.04	4.12	0.08	3.93	4.00	4.07	4.13	0.06
28	Racial harmony on this campus		n=326	4.00	3.89	4.13	4.00	-0.13	3.88	3.93	3.97	4.04	0.07	3.88	3.94	3.98	4.07	0.09
29	Diversity of faculty and staff		n=335	4.05	3.92	4.16	3.96	-0.20	3.87	3.93	3.95	3.95	0.00	3.86	3.93	3.96	3.97	0.01
30	Diversity of student body		n=326	4.10	4.01	4.24	4.07	-0.17	3.94	3.99	4.06	4.14	0.08	3.93	4.00	4.07	4.12	0.05
31	Faculty respect for students		n=347	4.03	3.88	4.13	4.00	-0.13	3.90	3.94	4.00	4.02	0.02	3.92	4.00	4.05	4.06	0.01
32	Non-teaching staff respect for students		n=340	4.01	3.82	4.17	4.07	-0.10	3.82	3.87	3.99	4.11	0.12	3.84	3.93	4.03	4.09	0.06
33	Your sense of belonging on this campus		n=341	3.88	3.66	3.93	3.80	-0.13	3.75	3.72	3.79	3.88	0.09	3.75	3.76	3.83	3.88	0.05
34	Campus openness to opinions of others		n=333	3.90	3.71	4.00	3.84	-0.16	3.74	3.75	3.80	3.90	0.10	3.75	3.79	3.85	3.91	0.06
35	Personal safety/security on this campus		n=345	3.90	3.87	4.14	3.97	-0.17	3.73	3.88	3.96	4.11	0.15	3.74	3.91	3.99	4.07	0.08
36	Student respect for other students		n=349	na	3.67	3.88	3.80	-0.08	na	3.73	3.81	3.92	0.11	na	3.73	3.81	3.93	0.12
37	Your social support network at this college		n=306	na	3.68	3.94	3.79	-0.15	na	3.70	3.75	3.86	0.11	na	3.74	3.79	3.86	0.07
38	Student behavior (civility) in the classroom		n=348	na	3.94	4.00	3.90	-0.10	na	3.88	3.87	3.93	0.06	na	3.92	3.88	3.93	0.05
39	Student behavior (civility )outside the classroom		n=339	na	3.68	3.68	3.68	0.00	na	3.74	3.63	3.76	0.13	na	3.74	3.63	3.74	0.11
	Overall Clarity of instruction			3.98	na	na	na	na	3.91	na	na	na	na	3.92	na	na	na	na

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- College website completeness of information
- Purposes for which student activity fees are used
- Purposes for which technology fees are used

DCC					Medium CC's					All SUNY CC's				
2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change
3.95	na	na	na	na	3.82	na	na	na	na	3.84	na	na	na	na
3.32	na	na	na	na	3.04	na	na	na	na	3.09	na	na	na	na
na	na	na	na	na	na	na	na	na	na	na	na	na	na	na

**SECTION III B  
COLLEGE PROGRAMS and EXPERIENCES**

**How much of a problem are the following to you in being successful at this college?**

1 Job responsibilities	n=304	2.26	2.30	2.24	2.37	0.13	2.19	2.34	2.30	2.22	-0.08	2.20	2.29	2.29	2.20	-0.09
2 Family responsibilities	n=331	1.99	2.05	2.07	2.06	-0.01	2.01	2.10	2.09	2.10	0.01	2.00	2.06	2.09	2.07	-0.02
3 Finding child care	n=93	1.34	1.35	1.50	1.65	0.15	1.49	1.51	1.47	1.69	0.22	1.47	1.49	1.50	1.68	0.18
4 Disability issues	n=112	1.26	1.42	1.44	1.55	0.11	1.32	1.36	1.40	1.65	0.25	1.34	1.36	1.43	1.62	0.19
5 Health problems	n=183	1.40	1.41	1.60	1.70	0.10	1.43	1.49	1.54	1.70	0.16	1.45	1.48	1.55	1.68	0.13
6 Transportation to and from college	n=293	1.64	1.71	1.68	1.58	-0.10	1.56	1.61	1.55	1.53	-0.02	1.60	1.64	1.58	1.55	-0.03
7 Paying for college	n=336	2.14	2.01	2.21	2.06	-0.15	2.09	2.13	2.10	2.06	-0.04	2.13	2.08	2.13	2.08	-0.05
8 Finding adequate housing	n=187	na	1.28	1.43	1.38	-0.05	na	1.43	1.39	1.37	-0.02	na	1.42	1.42	1.40	-0.02
9 Food Insecurities/hunger issues	n=232	na	na	na	1.50		na	na	na	1.40		na	na	na	1.42	

**SECTION III C  
COLLEGE PROGRAMS and EXPERIENCES**

**How frequently have you....**

1 been intellectually engaged (stimulated) by the material covered in class	n=347	3.67	3.78	4.18	3.96	-0.22	3.61	3.81	3.98	4.02	0.04	3.63	3.82	4.03	4.04	0.01
2 been involved in service learning, community service or civic engagement at this college	n=282	1.64	1.86	2.51	2.38	-0.13	1.61	2.06	2.39	2.26	-0.13	1.62	2.06	2.37	2.25	-0.12
3 had out-of-class assignments that required a written response	n=333	3.57	3.72	3.78	3.63	-0.15	3.50	3.71	3.80	3.68	-0.12	3.48	3.72	3.78	3.68	-0.10
4 had discussions, meetings, or conversations with instructors outside of class	n=338	2.93	2.88	3.26	3.18	-0.08	2.79	3.02	3.11	3.07	-0.04	2.82	3.02	3.14	3.07	-0.07
5 had instructors who used innovative technology to facilitate learning	n=324	3.21	3.23	3.51	3.27	-0.24	3.05	3.30	3.41	3.29	-0.12	3.07	3.30	3.43	3.26	-0.17
6 gone to class with course readings and assignments completed	n=347	4.31	4.30	4.51	4.41	-0.10	4.27	4.35	4.37	4.46	0.09	4.28	4.37	4.39	4.47	0.08
7 been required to think critically in completing assignments	n=347	4.13	4.07	4.38	4.25	-0.13	4.03	4.09	4.19	4.28	0.09	4.05	4.12	4.21	4.30	0.09

**DCC's RATINGS AND CHANGES IN RATINGS  
WITH COMPARISON TO OTHER SUNY COMMUNITY COLLEGES**

**\*\*\* ONLINE ADMINISTRATION OF SURVEY IN 2019 \*\*\***

		DCC					Medium CC's					All SUNY CC's					
		2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	
8	engaged in a creative or research project under the direction of a faculty member	n=311	na	3.22	3.35	3.11	-0.24	na	3.34	3.36	3.29	-0.07	na	3.35	3.36	3.34	-0.02
9	collaborated with other students on class assignments	n=347	3.59	3.40	3.81	3.49	-0.32	3.47	3.43	3.56	3.46	-0.10	3.46	3.46	3.58	3.52	-0.06
10	received feedback (written or oral) from instructors on the quality of your work	n=347	3.95	3.87	4.23	4.05	-0.18	3.80	3.89	4.01	4.06	0.05	3.85	3.92	4.03	4.07	0.04
11	had faculty who required you to make judgments about the value of information/arguments/methods	n=325	3.29	3.28	3.63	3.30	-0.33	3.10	3.25	3.40	3.43	0.03	3.14	3.27	3.43	3.44	0.01
12	observed student dishonesty when completing assignments or exams	n=309	2.16	2.19	2.22	2.06	-0.16	2.15	2.24	2.13	1.93	-0.20	2.19	2.24	2.12	1.97	-0.15
	experienced classroom behavior by other students that was disruptive to learning		2.49	2.44	na	na	na	2.64	2.64	na	na	na	2.66	2.61	na	na	na
	observed acts of misbehavior (incivility) by students in the classroom		na	1.90	2.19	na	na	na	2.08	2.16	na	na	na	2.09	2.19	na	na
	observed acts of misbehavior (incivility) by students outside the classroom		na	2.19	2.46	na	na	na	2.20	2.27	na	na	na	2.25	2.33	na	na
13	witnessed acts of prejudice based on gender identity or sexual orientation at this college	n=323	na	na	1.60	1.48	-0.12	na	na	1.57	1.44	-0.13	na	na	1.61	1.44	-0.17
	worked hard to meet an instructor's expectations		4.19	na	na	na	na	4.14	na	na	na	na	4.15	na	na	na	na
	been satisfied with your academic experiences at this college		na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
	had faculty members who communicated ineffectively in class		na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
	had faculty members who came to class unprepared		na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
<b>SECTION IV</b>																	
<b>COLLEGE OUTCOMES</b>																	
1	Acquiring information, ideas, and concepts	n=332	3.55	3.46	3.76	3.69	-0.07	3.40	3.57	3.60	3.67	0.07	3.40	3.59	3.62	3.69	0.07
2	Acquiring scientific and mathematical thinking skills	n=320	na	3.28	3.53	3.37	-0.16	na	3.30	3.38	3.49	0.11	na	3.37	3.44	3.50	0.06
	Acquiring analytical thinking skills		3.48	na	na	na	na	3.31	na	na	na	na	3.33	na	na	na	na
3	Developing problem solving skills	n=332	na	na	3.60	3.49	na	na	na	3.48	3.51	na	na	na	3.53	3.52	na
4	Working well with others	n=329	3.23	3.24	3.51	3.50	-0.01	3.10	3.33	3.46	3.39	-0.07	3.11	3.37	3.47	3.39	-0.08
5	Acquiring knowledge and skills needed for a career	n=331	3.72	3.58	3.86	3.72	-0.14	3.57	3.69	3.72	3.82	0.10	3.54	3.71	3.73	3.81	0.08
6	Understanding/appreciating ethnic/cultural/language diversity	n=317	3.06	3.01	3.33	3.31	-0.02	2.90	3.19	3.32	3.39	0.07	2.95	3.19	3.30	3.34	0.04
7	Writing clearly and effectively	n=330	3.20	3.41	3.62	3.50	-0.12	3.10	3.43	3.50	3.54	0.04	3.14	3.48	3.53	3.54	0.01
8	Speaking clearly and effectively	n=325	3.02	3.27	3.49	3.44	-0.05	2.92	3.33	3.39	3.42	0.03	2.95	3.34	3.40	3.38	-0.02

**DCC's RATINGS AND CHANGES IN RATINGS  
WITH COMPARISON TO OTHER SUNY COMMUNITY COLLEGES**

**\*\*\* ONLINE ADMINISTRATION OF SURVEY IN 2019 \*\*\***

- 9 Using computer and information technology effectively n=326
- 10 Developing leadership skills n=323
- 11 Understanding and appreciating political, social, and historical issues n=313
- 12 Acquiring knowledge and skills for further academic study n=324
- 13 Acquiring knowledge and skills for intellectual growth throughout your life n=324
- 14 Developing an openness to the opinions of others n=315
- 15 Understanding your personal ethics and values n=313
- Understanding my personal goals & values/Developing self-understanding
- 16 Understanding your rights and responsibilities as a global citizen n=309
- 17 Appreciating artistic expression (writing, art, music, theater, etc.) n=297
- 18 Understanding environment and sustainability issues n=305
- Acquiring knowledge/skills needed to maximize health/physical well-being
- 19 Leading a meaningful life n=318

DCC					Medium CC's					All SUNY CC's				
2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change	2010	2013	2016	2019	Net Change
3.10	3.23	3.40	3.33	-0.07	3.00	3.27	3.30	3.36	0.06	3.01	3.30	3.33	3.34	0.01
2.93	2.90	3.30	3.07	-0.23	2.80	2.95	3.09	3.11	0.02	2.83	3.00	3.13	3.08	-0.05
3.00	3.17	3.23	3.16	-0.07	2.60	3.01	3.09	2.98	-0.11	2.67	3.04	3.08	2.99	-0.09
3.62	3.62	3.89	3.73	-0.16	3.43	3.60	3.67	3.73	0.06	3.43	3.63	3.69	3.75	0.06
3.55	3.57	3.81	3.63	-0.18	3.32	3.57	3.59	3.64	0.05	3.35	3.60	3.61	3.65	0.04
3.26	3.27	3.50	3.44	-0.06	3.03	3.32	3.38	3.42	0.04	3.07	3.34	3.40	3.41	0.01
na	3.17	3.41	3.46	0.05	na	3.22	3.31	3.34	0.03	na	3.26	3.32	3.32	0.00
3.45	na	na	na	na	3.30	na	na	na	na	3.32	na	na	na	na
2.93	3.13	3.30	3.29	-0.01	2.63	3.14	3.17	3.13	-0.04	2.69	3.17	3.18	3.10	-0.08
2.67	2.87	3.18	3.14	-0.04	2.57	2.97	3.03	2.95	-0.08	2.62	2.94	2.99	2.97	-0.02
na	2.85	3.08	3.08	0.00	na	2.93	3.00	2.95	-0.05	na	2.97	3.01	2.95	-0.06
na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
na	na	3.39	3.21	-0.18	na	na	3.28	3.25	-0.03	na	na	3.31	3.25	-0.06

na=Means the question was not asked in that particular year

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